



Impact Report

2023-2024

**Richardson
Adult Literacy
Center**

EST. 1990

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Introduction

Mission

The Richardson Adult Literacy Center (RALC) transforms lives and communities by providing outstanding and easily accessible English as a Second Language (ESL) and workforce readiness programs to adult learners in Richardson and surrounding North Texas communities

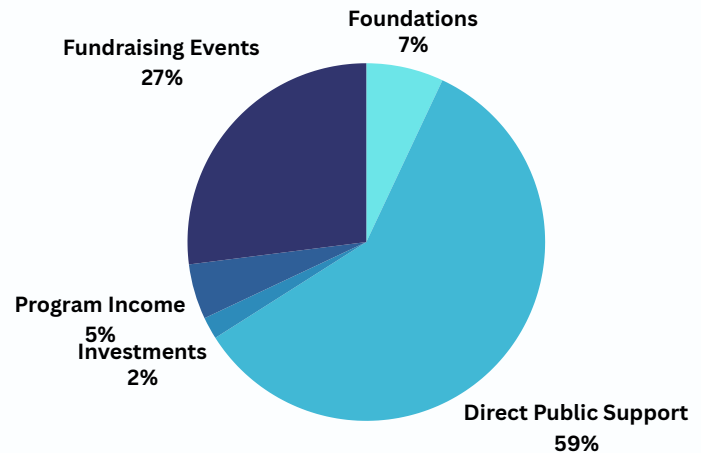
Vision

We envision North Texas residents from across the globe sharing their ideas, collaborating with their peers, and contributing to their communities because of the exceptional English communication instruction, experience, and support RALC provides to enrolled ESL adult learners.

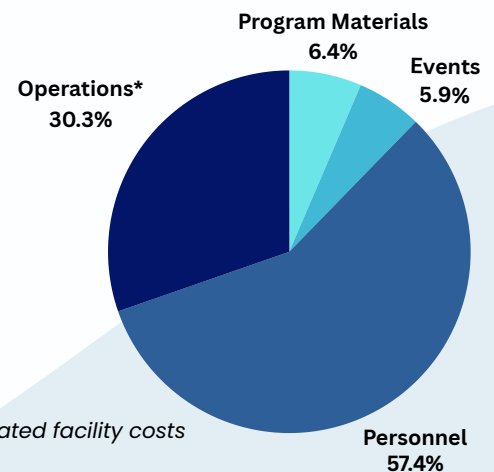
History

RALC is the longest-running community-based organization providing free ESL services in Northern Dallas County. RALC was founded in 1990 by members of Altrusa and the Junior League of Richardson in collaboration with the Richardson Public Library and several Richardson residents. Together they recognized the changing demographics and increasing ethnic diversity in our community, resulting in more residents seeking ESL opportunities. RALC began with a one-on-one tutoring model but expanded to a classroom model utilizing trained volunteer teachers as demand grew. In the 2023-24 academic year, over 1,000 ESL adults enrolled in classes.

Funding



Expenditures



*Includes donated facility costs

Partnerships & Supporters



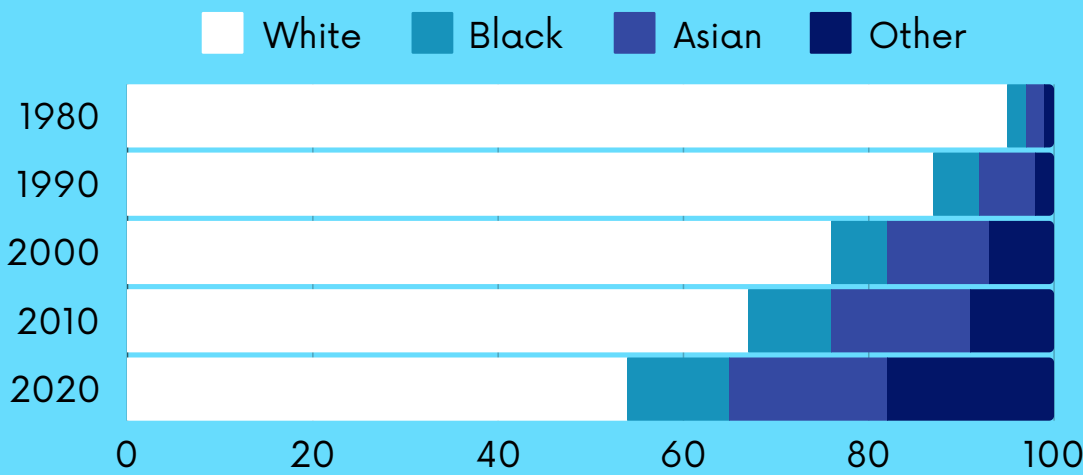
Asian Women Caring & Sharing



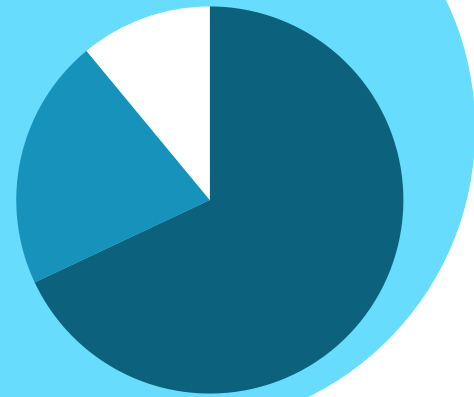


Community

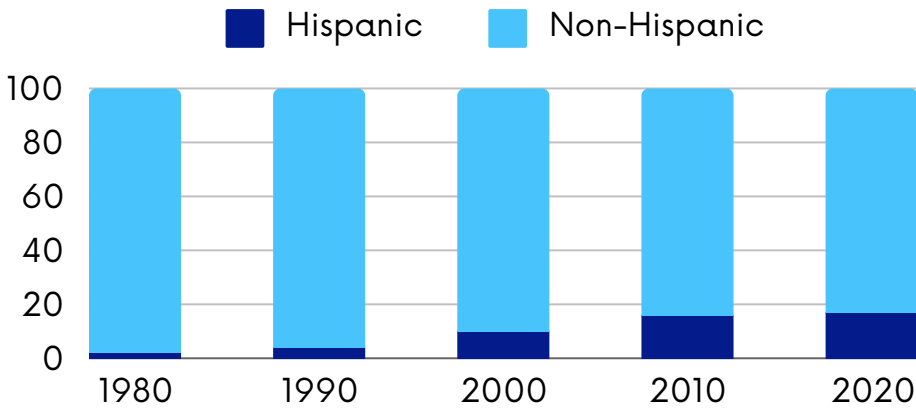
Richardson Population



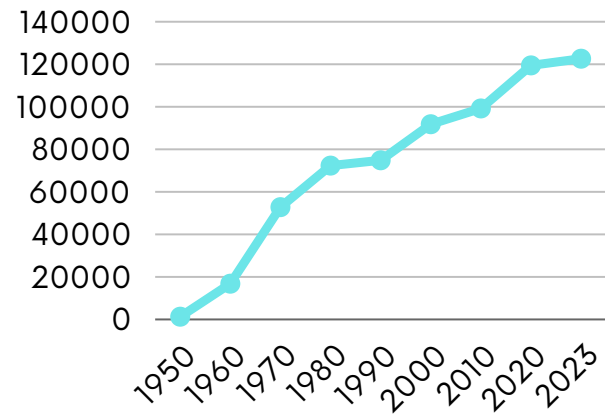
■ Speak only English
 ■ Speak English "very well"
 ■ Speak English "not very well"



Richardson Population



■ Richardson Population



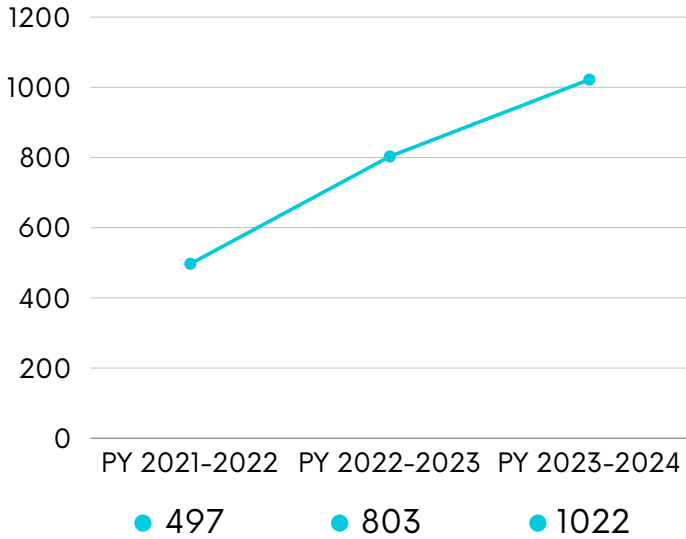
RALC is meeting the needs of a growing and diverse immigrant population in our area. We recognize the need for effective communication between employees & employers, parents & teachers, and friends & neighbors. Our programs make effective communication possible across cultures and backgrounds, making North Texas a great place to learn, work, and enjoy life.

“
Bad communication makes employees unhappy and reduces their performance by 5%, resulting in a \$32.5 million loss from \$1 billion in revenue.
TechReport
 Susan Laborde May 2024
 ”

“
I understand more when a person speaks English (especially my son's teachers). I feel happy when I can read a book to my child in English and sometimes, I am able to write a note in school (without translate app)."
Maribel H., Level 3A
 ”

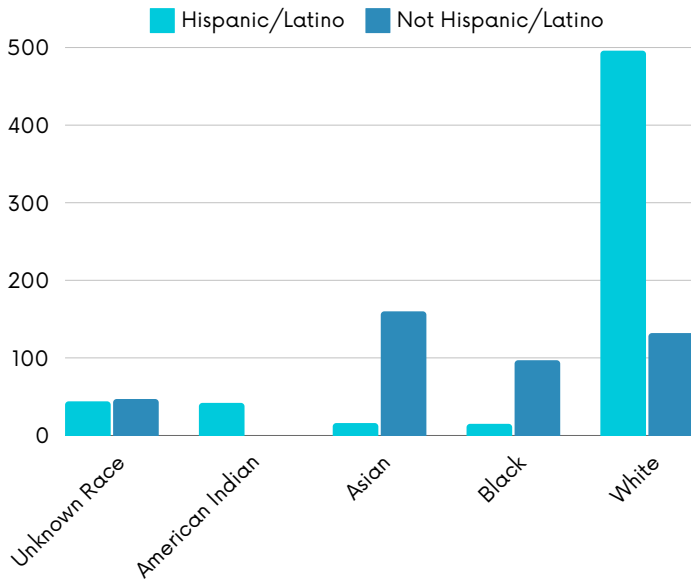
Our Students

STUDENT ENROLLMENT



100% Surveyed students reported improved English proficiency

STUDENT DEMOGRAPHICS



IN THEIR OWN WORDS

“When I started, I didn’t have confidence at all. When I enrolled at RALC, I improved a lot. I appreciate from the bottom my heart.”

-Marco, Level 4A

“I’m very happy because I can learn more about the other language. RALC gave me the opportunity to learn more and improve my english. Thank you for share with us your knowledge, your time every week. I hope to continue studying and learn more and more.”

-Karoline, 3B Online

“...You know, being a U.S citizen is my pride and desire. That became true when I passed the citizenship interview and officially became a U.S citizen on May 23, 2024. My success is based on your help, all the teacher[s] at RALC...who are always dedicate, patient and happy. I sincerely thank you.”

-Thanh, class 4B

“I am an American citizen... The experience with you all helped me answer all the questions in a smooth and right way... I will start a new job too, as an immigrant case assistant in a law office...life is good. Thank you, Thank you, Thank you.”

-Enrique, Citizenship class

5 Continents
28 Languages
52 Countries



Volunteers

125 Event & Administrative Volunteers
1,060+ Volunteer Hours

**What motivates
you to teach for
RALC?**



I realized that RALC linked two of my important interests: literacy and teaching...being a volunteer brings you into a community of advocates and activists who want to make the world a better place. That hooked me, and I submitted my volunteer application right away.

I believe the whole community benefits when we are more connected. I enjoy helping these students improve their English skills so they can achieve more of their goals, help their families and support others.

It's both fun and rewarding. I love working with and getting to know the students, who are the most interesting and motivated people you'll ever meet. I also love that there are measurable goals that I can help them reach that will empower them to communicate better and feel more confident.

As an immigrant to this country and with my work with other non-profits in other countries with non-English speaking adults, I am motivated to help as much as I am able, communities who seek productive lives for themselves and their families. English is integral to achieving their goals in the USA.

76 Volunteer Teachers
8,100+ Instructional Hours

At the Richardson Adult Literacy Center, RALC volunteers are committed to fostering literacy, community integration, and personal growth. Their dedication not only enhances educational outcomes but also cultivates a supportive community environment where individuals can thrive. Through their stories and efforts, these volunteers exemplify the transformative power of education and the profound connections forged through volunteerism at RALC.



Programs

OFFERINGS

DETAILS

ENROLLED/ATTENDED
(>1 SESSION)

ESL for
Adults

The ESL for Adults program offers classes from low beginner to advanced (daytime and evening, online and in person) to interested adults in our community. Two fifteen-week semesters include twice-weekly 2-hour classes. Pre-enrollment assessments determine each student's proficiency level; pre- and post-surveys specify students' personal goals in learning English and progress towards these goals. Trained volunteer ESL instructors at each level follow a theme-based curriculum targeting relevant vocabulary, grammar, conversational, and other critical language skills. Through this program, adult students improve their English to become workforce-ready, enhance job skills, achieve U.S. citizenship, and engage more fully in their community.

724/612

English
Conversation
Classes

The English Conversation Classes are available for individuals who want to practice and enhance their speaking and listening skills. The one-hour weekly sessions are available year-round, providing consistent practice and progress while accommodating varying schedules. The classes are tailored to meet the needs of beginners and those looking to refine their language skills.

156/156

ESL Book
Club

The ESL Book Club provides upper-level students the opportunity to improve their English language acquisition skills through group reading and discussion. The Book Club facilitator leads students through pre- and post-reading exercises, such as vocabulary review and reading comprehension activities, and guides them in taking turns reading the text aloud during the weekly one-hour sessions. Through small-group discussions that elicit reflective, analytical thinking about the book, students make meaningful connections with the text and their classmates, honing their communication skills in a fun, engaging way.

40/37

Citizenship
Class

The Citizenship Test Prep Class is a six-week course designed for individuals who plan to take the Citizenship test. The class meets for two hours per week and is suitable for those with advanced proficiency in speaking, reading, and understanding English. To enroll, you must hold a green card and have resided in the US for at least five years.

90/53

Career
Bridge

The Career Bridge program is a series of workshops relating to the job search process, resume writing, interviewing, and self-advocacy. Students assess their skills and experience and develop a plan to pursue employment or a more desired position. After recognizing their strengths, students acknowledge their weaknesses and strategize how to improve their marketability. A developed resume, practice interviews, and coaching help students prepare for the application process and networking.

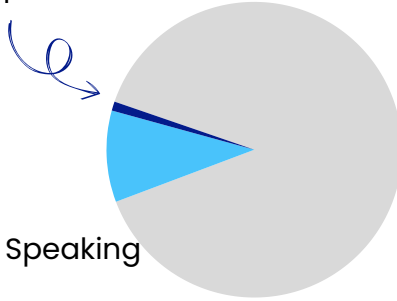
12/12





Richardson Population

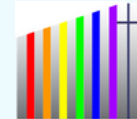
- Population RALC Served in 2023-24 (10% of those needing ESL instruction)
- Population Self-Reported Speaking English <"very well" (11%)
- Population Self-Reported Speaking English "very well" (89%)



In 2023-2024, RALC could serve less than 10% of the population who indicated they could not speak English "very well". Although over 1,000 ESL adults enrolled with RALC, there is clearly potential to help more ESL adults and positively impact their lives and communities in North Texas.

Source: US Census Bureau, American Community Survey, 2020 5-year estimates

We thank you for your continued support in our programs.



SAINT BARNABAS PRESBYTERIAN CHURCH



Texas Women's Foundation

first united methodist church
Richardson



Career Bridge 2024 Expansion

The 2024 Expanded Career Bridge program will offer a unique opportunity for ESL students to access job-specific training and skills development while engaging with professionals from the community. Building on the foundations of ESL and language learning, the program will provide English language learners with the practical business knowledge, skills, experience, and ongoing support to advance their careers in the United States.



CHECK US OUT



DONATE



VOLUNTEER



Richardson Adult Literacy Center

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972-644-5119